Airport Administration
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www.gatewayairport.com

Request for Proposals: 2024-015-RFP   **Addendum Number: 4**

Common Use Passenger Processing System

Due Date and Time: May 23, 2024 at 2:00 pm <u>Arizona time</u>

The Request for Proposals (RFP) is modified as set forth in this Addendum. The original RFP Documents and any previously issued addenda remain in full force and effect, except as modified by this Addendum, which is hereby made part of the RFP. Offeror shall take this Addendum into consideration when preparing and submitting its Proposal. Reponses to questions are in red.

Q1: General. Please can PMGAA advise the peak hourly passenger volume? This will enable us to best evaluate the optimum CUSS kiosk and self bagdrop layout and quantities. Answer: 1151.

Q2: Section 5, SCOPE OF WORK SUMMARY, 5.2 Content Management System (CMS) - Baggage Input Consoles Regarding FirstBagLastBag - our solution allows this data to be entered via a simple web based form that can be accessed over the internet from any device, so would it be allowable to have the Ground handlers use this from their cellular phones instead of needing a new physical device installing to them only be used to access a simple webpage? Answer: A physical device is required.

Q3: Section 5, SCOPE OF WORK SUMMARY, 5.2 Content Management System (CMS) - Baggage Input Consoles. If you do require a physical device akin to what you have currently, The images of the BIC suggest that electrical power and network connectivity are already in situ and able to be used for the new solution – please confirm? Answer: Currently there is power (120v) and a CAT6 cable at each BIC location.

Q4: Section 5, SCOPE OF WORK SUMMARY, 5.2 Content Management System. Today do you have a flight data feed directly to Allegiant for their seasonal and daily flight updates? Do you know of any reason why you would not be able to get one with them? We have had a direct flight data feed with them for this same purpose at other airports such as Indianapolis. Answer: We do not have a flight data feed directly with Allegiant. Currently Allegiant provides a seasonal schedule which is imported into the system manually. If the offeror wants to work with the airlines to have direct data feeds, that would be acceptable.

Q5: Section 5, SCOPE OF WORK SUMMARY, 5.2 Content Management System. Do you have an OAG/flightview API connection currently for seasonal and daily flight updates for any other airlines? If you do, do you propose to continue its subscription and make it available for the possible use of this system? Answer: Yes, we currently have OAG/Flightview API connection.

Q6: Section 5, SCOPE OF WORK SUMMARY, 5.2 Content Management System. If there is no alternate possibility of securing direct airline data feeds to the airlines using AZA, then would you pay for the OAG/flightview subscription directly and provide it for use or do we need to include for its cost in the submittal scope (it is not cheap in our experience, and much more costly than direct airline data feed integration). Answer: We currently utilize OAG/Flightview paid for by the Airport.

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Q7: Addendum 2, Q15. Where your recent answer stated HD video only on dedicated display screens, does that mean you do not have any intention of running HD video via the FIDS on the screens we are asked to scope in? If not then This could mean a much simpler DDC device is suitable for your remaining FIDS requirements. Answer: We currently do not have plans to have video on the same screen as our FIDS, but we want a system flexible in nature that could provide this in the future if the need did arise.

Q8: General. We would like to request an extension of the RFP submittal deadline of at least two (2) weeks to from 9th May to 23rd May 2024. This is in view of the extensive response documentation requirements and to allow sufficient time for us to liaise with our partners to design and propose the optimum solution for PMGAA. We appreciate your understanding and consideration in this matter. Answer: Addendum No. 3 issued by the Airport changed the due date of submittals to May 23, 2024 by 2:00 pm Arizona time.

Q9: Section 5.2.1 The solution's scope, to be provided and configured, includes: *b. Content development for existing displays.* How many existing displays are in scope? Answer: All existing displays are in scope.

Q10: Section 5..2.2 The scope includes the purchase of new 55" displays and Digital Display Controllers (DDCs), to facilitate the following types and counts of displays:
   a. Gate Backwall Displays: 16
   b. Check-in Backwall Displays: 16
   c. Flight Information Displays: 19
   d. Information Displays: 10
   e. Baggage Information Displays: 4
Are these new displays, replacing existing displays or are they in addition to the existing ones? Answer: Replacing existing displays only.

Q11: Addendum 2, question 23. Thank you for clarifying the 2 local telco providers as Lumen & Cox. Follow up question - would AZA provide us an internet connection with Cox at no charge to us for use as backup connectivity to the cloud. Answer: The Airport's internet connectivity currently utilizes both Cox and Lumen redundantly. We can provide internet access utilizing both ISP's to the selected Offeror.

Q12: Section 7.7.1. Is it the intent of the airport to achieve and maintain throughout the duration of the contract, a PCI DSS Attestation of compliance for the proposed CUPPS/CUSS solutions? Answer: It is the intent that the offeror will provide a PCI DSS Attestation of their product.

Q13: Section 6.4.3 What is the current Public Address System? Answer: Ateis IDA8

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Offeror shall indicate receipt of this Addendum and any previously issued Addenda by completing and including the Addenda Acknowledgement Attachment for the RFP.

ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.

The above referenced RFP Addendum is hereby issued and executed May 2, 2024 at Phoenix Mesa Gateway Airport Authority, Mesa, Arizona.

Marian Whilden

Procurement Officer
Phoenix-Mesa Gateway Airport Authority