

Request for Proposals: 2024-015-RFP

Addendum Number: 3

Common Use Passenger Processing System

Due Date and Time: May 23, 2024 at 2:00 pm Arizona time

The Request for Proposals (RFP) is modified as set forth in this Addendum. The original RFP Documents and any previously issued addenda remain in full force and effect, except as modified by this Addendum, which is hereby made part of the RFP. Offeror shall take this Addendum into consideration when preparing and submitting its Proposal. Responses to questions are in **red**.

CHANGES

This addendum incorporates the following changes into the RFP:

1. The solicitation due date has been **CHANGED** from May 9, 2023 to **May 23, 2024 by 2:00 pm Arizona time**. All references to the due date in the solicitation document shall be changed to reference this new date.
2. The deadline to submit questions has been **CHANGED** from April 25, 2024 to **May 8, 2024 by 12:00 pm Arizona time**.
3. The date for demonstrations/interviews, if conducted, has been **CHANGED** from the week of June 24, 2024 to the **week of July 8, 2024**.
4. Offeror's Response Document, Part 6, System Requirements, Section 16, System Monitoring, Item 16.3 is hereby **REVISED** to read: "Describe how the system monitors the **proposed** peripherals."

QUESTIONS

The following questions were received in writing prior to the deadline:

Q1: General question. Do the airlines have their DCS connections available in the airport network?

Answer: **Allegiant and Sun Country have circuits in the demarc and the telecom room. Neither is on the airports network.**

Q2: General question. Can you please specify whether you prefer a cloud-based or on-premise solution?

Answer: **PMGAA has no preference among the options and relies on Offerors to submit their best proposed system to meet the Scope of Work. Offerors shall propose ONE comprehensive system from the following options to best support the Scope of Work.**

Q3: General question – Offeror Price Proposal. Do the "initial costs" for "optional Systems" represent a unit price for CUSS, Kiosks and SBD? Answer: **The proposed cost should be for the total solution proposed and layout for the proposed solution.**

Q4: Submittal Requirements. Font size shall be no smaller than 11pt. Please confirm whether the font size requirement applies to graphics and tables? Answer: **The font size does not apply to graphics and tables.**

Q5: Part 1. Introduction, Section 1.5 Should the pricing sheet selection be determined solely by the CUPPS network product (workstations), or should it be based on the entire project network and all associated products (Workstations, FIDS, CMS, RSM, SDB, CUSS...)? Answer: **The pricing component for evaluation will be based on all aspects of the entire project including Support and Maintenance, Warranty, and Optional Scope Items.**

Q6: Part 1. Introduction, Section 5.2 Content Management System (CMS). Could you specify the number of screens to be mounted in landscape orientation and the number to be mounted in portrait orientation? Additionally, kindly specify the type of mount to be used, whether it is wall-mounted, ceiling-mounted, or another type. Answer: **One informational display is orientated vertically, all others are horizontal. The 4 Bag Information Displays are ceiling mounted; all others are wall mounted.**

Q7: Part 1. Introduction, Section 5.2 Content Management System (CMS). Could you please clarify which monitors are intended to display the flight information only and will not display videos? Answer: **Flight information Displays will only show Flight information and will not have video. Currently PMGA does not have any monitors displaying HD video but want to know the system will have the ability to enhance our customer experience moving forward.**

Q8: Part 1. Introduction, Section 5.2 Content Management System (CMS). Could you please confirm if there are power outlets available near the Baggage Input Consoles locations or the network switch that could provide Power over Ethernet (PoE) to the Baggage Input Consoles devices? Answer: **There is power (120v) at the existing Baggage Input devices.**

Q9: Part 1. Introduction, Section 6.2 Local Departure Control System (LDCS). Is PMGAA open to a proposal of a backup DCS in the cloud, which would protect airlines for a loss in DCS connection, but not for a total loss of internet connectivity? Answer: **PMGAA has no preference between an on-premise solution, or a cloud hosted solution.**

Q10: Part 3. Proposed System, Section 6.4.3 Can you please confirm if there are currently any kiosks or other devices being used for interactive wayfinding that need to be reused? If so, kindly share the specifications. If not, could you please clarify the type of wayfinding required, such as information kiosks or any alternative, and indicate the number of positions needed. Answer: **PMGAA is not currently looking to implement interactive wayfinding, however we want to know the system is capable of interactive wayfinding for future needs. In this case, a kiosk would be sufficient.**

Q11: Part 3. Proposed System, Section 6.4.3 Do we need to integrate the interactive wayfinding solution with any other systems, such as weather forecasts or bus wait times? If yes, could you please provide a list of these systems? Answer: **There is currently no requirements for integration into any other systems.**

Q12: Part 4. Hardware & Software Requirements. Section 8, CUPPS Hardware Requirements. What type of Shared Document/Purpose Printer is required? Laser or dot matrix? Answer: **Laser printer.**

Q13: Part 4. Hardware & Software Requirements, Section 8, CUPPS Hardware Requirements. Is the airport seeking an additional passport reader equipment apart from the already requested MSR/OCR, considering that the MSR/OCR already provides this functionality? Answer: **An MSR/OCR would be sufficient**

Q14: Part 8. Warranty Requirements, Section 28.3 Should the cost of the spares be incorporated into the project? Where should we allocate these costs for all products in the Excel Price Proposal? Answer: **The cost of the spare equipment should be incorporated into the project. The cost of the spare equipment can be placed under the "Other Costs" portion of the Price proposal.**

Q15: Part 8. Warranty Requirements, Section 28.5 Could you provide the amount of paper/consumables being utilized by the airport today? Answer: **Paper consumables will not be a part of the consumables required to be covered by the offeror.**

Q16: Proposed System, Section 6.4.3 Please specify the number of CMS locations intended for displaying: a) Full HD Video, b) Website Feeds, and c) Regulatory signage (e.g., TSA, FAA messaging). Answer: **Currently PMGA does not have any monitors displaying HD video, website feeds, or Regulatory Signage but want to know the system will have the ability to provide this to enhance our customer experience moving forward.**

Q17: In working on our response to Solicitation 2024-015-RFP, Common Use Passenger Processing System, we kindly ask for an extension to the due date to ensure we can appropriately answer the RFP in its entirety. Answer: **See change in due date above included in this Addendum No. 3.**

Q18: General question. Is the existing UTP copper cabling to the endpoint workstations at least Cat 5e or above? Answer: **The existing UTP cable is 5e and above at all locations.**

Q19: General question. Should 2 lab workstations be included in the 3-year maintenance contract? Answer: **Yes.**

Q20: Per the RFP response document, "19-rK6-Offeror Response 2024-015-RFP". Item 16.3. states "Describe how the system monitors the following existing peripherals:" Upon review, it appears that this question might be incomplete as it does not specify the list of existing peripherals to be addressed. Could you kindly provide additional details or clarification on this? Answer: **See RFP change above included in this Addendum No. 3.**

Q21: Per the RFP response document, "19-rK6-Offeror Response 2024-015-RFP". Are all signatures to be provided in ink or would a digital signature be acceptable? Answer: **Digital signatures are acceptable.**

Q22: General. Can the font color used in the proposal response be of a different color (other than black), to differentiate from the question or section being answered? Answer: **All responses should be in black ink.**

Offeror shall indicate receipt of this Addendum and any previously issued Addenda by completing and including the Addenda Acknowledgement Attachment for the RFP.

ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.

The above referenced RFP Addendum is hereby issued and executed April 25, 2023 at
Phoenix Mesa Gateway Airport Authority, Mesa, Arizona.

Marian Whilden

Procurement Officer
Phoenix-Mesa Gateway Airport Authority