Phoenix-Mesa Gateway Airport

Airport Administration
5835 South Sossaman Road
Mesa, Arizona 85212
Telephone 480.988.7600
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www.gatewayairport.com

Request for Proposals: 2024-015-RFP   **Addendum Number: 5**

Common Use Passenger Processing System

Due Date and Time: May 23, 2024 at 2:00 pm <u>Arizona time</u>

The Request for Proposals (RFP) is modified as set forth in this Addendum. The original RFP Documents and any previously issued addenda remain in full force and effect, except as modified by this Addendum, which is hereby made part of the RFP. Offeror shall take this Addendum into consideration when preparing and submitting its Proposal. Reponses to questions are in red.

Q1: Section 5.9.4 Can the PMGAA website support an AIDX integration from the RMS/AODB for flight data?   Answer: Currently the PMGAA website does not support AIDX for integration, however PMGAA is willing to work with the selected Offeror to implement this if this is the only method to integrate flight data into our website.

Q2: CUPPS Platform, Section 1.20 "Explain how the System can accommodate growth (e.g., expanding to other gates/locations) and changes to the business model without negatively impacting performance." What is meant by changes to the business model? Answer: A system that can change in a growing and adaptive environment.

Q3: Do we need to add the LDCS system, are you guys still planning to use it? Answer: The LDCS is an optional item in this RFP, but pricing and a proposal is required.

Q4: Checking the mill works photos in RFP- for the Boarding pass and bag tag printers the paper will be feeding straight from the cardboard boxes? Checking to see if we wanted to add the paper roll tray. Answer: Paper stock will be feeding from boxes, we do not use rolled stock at PMGAA.

Q5: If the provider can utilize the Smart TVs to display the flight information templates without the need for DDCs, can the provider propose only a few DDCs for locations that may display Full HD videos in the future? Or should the provider include a DDC for each screen? Answer: DDC's should be provided at all screens to accommodate future needs.

Q6: Will PMGAA issue a new Offeror Response document with the updated SUBMIT RESPONSES BY date of May 23? Answer: A new Offeror Response document will not be issued. Per Addendum No. 3, all references to the due date are changed to May 23, 2024 by 2:00 pm Arizona time.

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Q7: Is double-sided printing acceptable for the paper copy of the proposal? Answer: Yes.

Q8: Attachment G is also titled CMS Architecture Diagram. Per the checklist, should Attachment J be titled "CMS Hardware Configuration Diagram?" Answer: Yes, Attachment J in the Offeror Response document should be titled "CMS Hardware Configuration Diagram" and completed as such.

Q9: Is the Sales Tax ID number required upon submittal of the proposal? Or is it required upon contract award? Answer: Within 10 days of the Airport's Notice of Intent to Award, the selected Offeror must provide their Sales Tax ID number/W-9.

Q10: What is the minimum backup and logs retention period requirement? Answer: There is no minimum retention PMGAA will define as we understand we may not be able to require that of cloud-based solutions due to their nature. Our expectation is the Offeror will have sufficient backups to recover from a disaster in a timely manner.

Q11: Will you provide a separate (remote) storage location for backups and logs outside of the proposed infrastructure? Answer: PMGAA may be able to provide space off network, but this is not a guarantee as we don't know what the proposed solution is, and if we can accommodate

Q12: Are backups or logs intended to be stored locally on server disks and for how long? Answer: There is no minimum retention PMGAA will define as we understand we may not be able to require that of cloud-based solutions due to their nature. Our expectation is the Offeror will have sufficient backups to recover from a disaster in a timely manner.

Q13: Please provide the specific version number of the Tyler Technologies ERP system and whether or not it has invoice import capabilities. Answer: The current version of Tyler ERP is 2021.12. The system does have invoice import capabilities.

Q14; How many contracts/agreements are currently being managed in PROPworks? Answer: There are approximately 200 contracts/agreements in PROPworks

Q15: How many users are expected to be trained in the use of the Lease Management and Billing System? Answer: There will be approximately 4 staff trained in the Lease Management and Billing System.

Q16: How much historical activity information is expected to be transferred to the new Lease Management and Billing System. Answer: PMGAA requires the last 24 months imported at a minimum.

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Q17: Addenda 3, answer to question 15. Which consumables is the offeror expected to cover? Answer: The consumables PMGAA will not require to be provided are paper stock. Any other consumables for the equipment the Offeror provides will be required to be provided for the first year of the contract.

Offeror shall indicate receipt of this Addendum and any previously issued Addenda by completing and including the Addenda Acknowledgement Attachment for the RFP.

ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.

The above referenced RFP Addendum is hereby issued and executed May 8, 2024 at Phoenix Mesa Gateway Airport Authority, Mesa, Arizona.

Marian Whilden

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Procurement Officer
Phoenix-Mesa Gateway Airport Authority